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| Mistakes | Issue | Solution | Reference |
| Not Using Correct JSON Path | Incorrect JSON path can lead to failure in extracting the desired data. | Use tools like JSONPath Finder to accurately locate the path. | [JSONPath Finder](https://jsonpathfinder.com/) |
| Incorrect Endpoint URL | Using an incorrect endpoint URL, leading to 404 errors. | Double-check the API endpoint URL in the ServiceNow API documentation. | ServiceNow REST API Explorer |
| Invalid JSON Payload | Incorrect JSON syntax or missing required fields in the payload can lead to 400 Bad Request errors. | Validate JSON payload using online tools or within Postman to ensure proper formatting and completeness. | [JSONLint](https://jsonlint.com/) |

A close-up of a logo

Description automatically generated